

\*\*\*Validated parking available at the City Hall parking garage.

### CONTACT INFORMATION

Reno City Hall  
1 E First Street – 1st Floor  
Reno, NV 89501

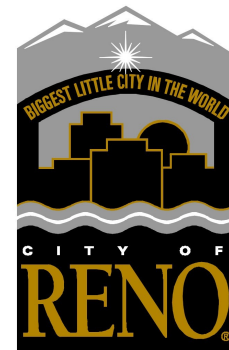
(775) 334-2365

Monday - Friday  
9:00 AM – 12:00 PM  
1:00 PM – 4:00 PM

CLOSED 7/4/17 Observance of  
Independence Day

## City of Reno Sewer Rebate Program

# 2017



**If you are a City of Reno resident and a property owner or renter and you are receiving benefits from:**

- The Nevada State Welfare Division Energy Assistance Program (EAP)
- Social Security Disability Income (SSD) due to a disability (until full retirement age is reached)
- Supplemental Social Security Income (SSSI)
- Veterans Administration Disability (VA) benefits due to a disability (Veteran only)

You may also be eligible for a sewer rebate from the City of Reno.

Applicants are required to provide the annual letter of determination of benefits showing EAP, SSSI, SSD or VA disability. Documents must be dated within the LAST twelve (12) months. Unfortunately the State of Nevada will not verify EAP participation for the City of Reno.

**RENTERS:** In order to qualify you must present your latest rental/lease agreement and latest paid rent receipt.

Tenants of hotels, motels, rooming houses and “flexible stay” apartments do not qualify for the City of Reno Sewer Rebate Program.

**PROPERTY OWNERS:** If your sewer account is delinquent and you are eligible for a rebate, your rebate will be applied to your sewer account.

The City of Reno is rebating up to \$165 per household to eligible applicants. **Funds will be disbursed on a first come/ first serve basis.** The rebate will be issued to only those eligible applicants who apply during the period of July 1, 2017 to August 31, 2017.

**Applications will not be accepted until July 1, 2017 and those submitted after August 31, 2017 will not be eligible. AND any required documentation must be submitted IN PERSON by August 31, 2017.** No exceptions will be made

You must complete an application and **submit in person to:**

#### **Reno Sewer Rebate Program**

City Hall  
1 E 1<sup>st</sup> St – First Floor  
Reno, NV 89501

Applications may be obtained by:

- Writing to address on front of brochure;
- Picking up an application in person from: Reno City Hall located at 1 E. 1<sup>st</sup> Street, 1st floor (see map on back);
- From our website at [www.reno.gov](http://www.reno.gov);
- Or by calling (775) 334-2365.

You must provide your name, address, proof of involvement in the mentioned programs above, and proof that you are a City of Reno resident.

**Remember:** You must **first** be receiving benefits from previously mentioned programs to qualify for the City of Reno Sewer Rebate Program.

If you need additional information on the City of Reno Sewer Rebate Program, please call (775) 334-2365.

## **FAQ’S:**

**Q:** I receive regular Social Security retirement benefits. Am I eligible?

**A:** **No, it must specifically be Social Security Disability or Supplemental Social Security.**

**Q:** If I received the rebate last year, will it automatically be given to me this year?

**A:** **No, you must reapply each year.**

**Q:** I own property in Reno but live outside the city limits. Am I eligible?

**A:** **No, you must be a City of Reno resident at time of application.**

**Q.** I receive VA widows benefit. Am I eligible for the rebate?

**A. No, you specifically must be a disabled veteran.**

**Q.** I receive SSD for my disabled child. Am I eligible for the rebate?

**A. No, you must be the individual who is disabled to be eligible for the rebate.**

**Q.** Is there a specific percentage of disability that determines VA eligibility?

**A. No, any percentage of VA disability triggers eligibility for the rebate.**

**Q.** I rent, and pay my rent on time, but the property has a delinquent sewer account, am I still eligible for the rebate?

**A. Yes, the rebate is based on proof of rent payment and occupancy (lease/rental agreement).**